

Refund / Cancellation Policy

The Batting Cage LLC, Connecticut Wolfpack, and Prime Performance

The Batting Cage LLC, Connecticut Wolfpack and Prime Performance have a strict no-refund policy. Refunds or credits will not be issued for the following programs, regardless of the reason (including injury):

Private or semi-private baseball / softball lessons, Prime Performance private or semi-private strength training sessions, Prime Performance velocity clinics, baseball / softball clinics or camps, and/or Connecticut Wolfpack practices or games.

Wolfpack games or practices canceled, due to weather or by the East Shore Travel League, are not guaranteed to be made up. There is a strict 24 hour cancellation policy for baseball / softball private and semi-private lessons, as well as Prime Performance private and semi-private strength sessions.

Customer Name (Print) _____

Customer Name (Sign) _____

Participate Name (Print) _____

Prime Performance Strength:

I agree to pay \$ _____ on the _____ of the month for () months. These payments will be automatically processed to the credit card provided at the signing of this document. After my initial () month plan has concluded, I understand I will continue to be charged the above amount on a month to month basis, until canceled. Customers must request a cancellation of their agreement via email. Please email Chris Fournier at chrisfournier@ctwolfpack.com. Customers must provide 30 days notice. If a payment date falls within the 30 days, the credit card provided will be charged the agreed upon amount. I have read the refund policy and cancellation policy above and agree to it.

Customer Name (Print) _____

Customer Name (Sign) _____

Participate Name (Print) _____

Baseball/Softball Lesson Packages:

I agree to pay \$ _____ on the _____ of the month for () months. These payments will be automatically processed to the credit card provided at the signing of this document. I have read the refund policy and cancellation policy above and agree to it.

Customer Name (Print) _____

Customer Name (Sign) _____

Participate Name (Print) _____